



### A Message From the Chair



Dear Colleagues and Friends,  
I am honored to have been elected as Chair of ASQ Ann Arbor Section 1010. Gift of Life Michigan is pleased to offer our conference center to the ASQ Ann Arbor chapter for their monthly meetings and the ongoing relationship with ASQ members attending the Gift of Life Michigan quality council.

We started our calendar year with our annual joint meeting with the Greater Detroit Section 1000 and the Automotive Division in September at Lawrence Technological University. We will continue the year with a great line up of speakers. Remember to check the website under the "Events" section for more detailed information on our speakers and for frequent updates at <http://www.asq1010.org>.

The chapter provides a service to the members and the guests by providing speakers and presentations at no cost. In return, we ask for your service to the chapter as a volunteer. If you are interested in serving as a volunteer on the leadership team, please contact me at [chair@asq1010.org](mailto:chair@asq1010.org).

The Section leadership looks forward to seeing you at our monthly meetings. The meetings are a great way to learn and network while enjoying light refreshments, so I encourage your active participation throughout the year.

As always, I have a great group of leaders to work with who will serve as a resource for our members and the community. Thank you for your participation and continued support.

I am looking forward to an exciting year with ASQ Chapter 1010.

Thank you,

Dr. Michael Hagan, MHSA, CQM, CQA  
Chair, ASQ Ann Arbor Section 1010  
Email: [chair@asq1010.org](mailto:chair@asq1010.org)

ASQ is the world's leading membership organization devoted to quality. Section 1010 is the chapter in Ann Arbor, MI. Meetings are open to the public and are generally held the first Monday of each month from October to May. There is a joint meeting with the Greater Detroit Section 1000 and the Automotive Division each September.

You do not need to be a member of ASQ or the section to attend our meetings or complete one of the many ASQ certifications. However there are many benefits with joining an ASQ section and they can be found at the [asq.org](http://asq.org) website.

**Membership Meeting Location:**

Gift of Life Michigan  
3861 Research Drive  
Ann Arbor, MI  
48108

**Meeting Times:**

5:30 — Networking and Refreshments  
6:00 — Speaker Presentation  
7:00 — Section Leadership Meeting (open to all members)

### 2017 Officers and Committee Chairs

**OFFICERS:**

**Chair:** Dr. Michael Hagen — [chair@asq1010.org](mailto:chair@asq1010.org)

**Vice-Chair:** Kelvin Elvidge — [chair-elect@asq1010.org](mailto:chair-elect@asq1010.org)

**Secretary:** Mohamed Mokeddem — [secretary@asq1010.org](mailto:secretary@asq1010.org)

**Treasurer:** Melinda DeCoste — [treasurer@asq1010.org](mailto:treasurer@asq1010.org)

**COMMITTEE CHAIRS:**

**Education:** Monica Moses-Kleszcz — [education@asq1010.org](mailto:education@asq1010.org)

**Arrangements:** Wanda Colon — [arrangements@asq1010.org](mailto:arrangements@asq1010.org)

**Auditing:** Don Lynch — [auditing@asq1010.org](mailto:auditing@asq1010.org)

**Certification:** Yvette Yee — [certification@asq1010.org](mailto:certification@asq1010.org)

**Membership:** Jasvir Pannu — [membership@asq1010.org](mailto:membership@asq1010.org)

**Nominating:** Monica Moses-Kleszcz — [nominating@asq1010.org](mailto:nominating@asq1010.org)

**Examining Committee:** Don Lynch — [examining@asq1010.org](mailto:examining@asq1010.org)

**Placement:** Blake Peterson — [careers@asq1010.org](mailto:careers@asq1010.org)

**Program:** Don Wright — [programs@asq1010.org](mailto:programs@asq1010.org)

**Publicity:** Jennifer Dye — [publicity@asq1010.org](mailto:publicity@asq1010.org)

**Recertification:** Eric Zink — [recertification@asq1010.org](mailto:recertification@asq1010.org)

**Science Fair:** Kevin Gilson — [sciencefair@asq1010.org](mailto:sciencefair@asq1010.org)

**Website:** Tom Strong, Kelvin Elvidge — [webmaster@asq1010.org](mailto:webmaster@asq1010.org)

**Voice of Customer:** Dave Beaudrie — [voc@asq1010.org](mailto:voc@asq1010.org)

### 2017 Meeting Dates

**Jan 9** — Scott Sterbenz presents 3 Practical Applications of Chi Square

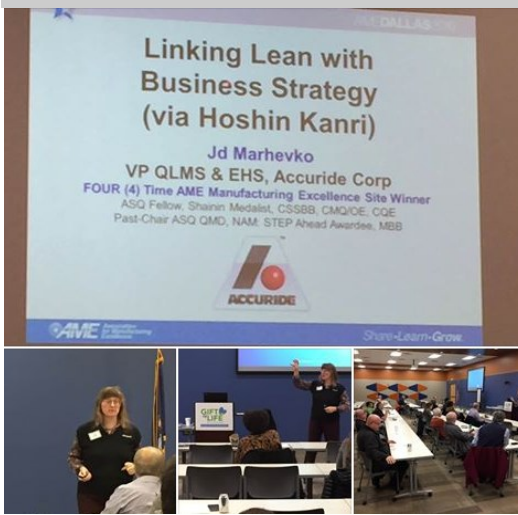
**Feb 6** — Mark Morris presents Significance of Operationally Definite Meaning

**Mar 6** — Milind Vale discusses an overview of Shainin (RedX) methodology to find the root cause for Manufacturing/Engineering problems

**Apr 3** — Dr. Ken Snyder, VP Quality Kaleida Health, Buffalo NY

**May 8** — Brad Brown and Robert Pease from the Grand Rapids Fire Department present Practical Applications of QI in the Fire Department.

**Fall 2017 Meetings (October 2, November 6, December 4)** — Speakers TBD



On Monday, December 5, 2016, the Ann Arbor Section 1010 welcomed JD Marhevko, VP QLMS & EHS at Accuride Corporation. JD Marhevko closed out our 2016 calendar year with a discussion of “Linking Lean with Business Strategy. JD provided a great example of using the X-matrix to link Lean and Business Strategy, with an interactive example for each meeting attendee to try on their own (via Hoshin Kanri)”.

JD is currently the VP of Quality, Lean and EHS for Accuride Corporation. She has been involved in Operations and Lean/Six Sigma efforts for over 25 years across a variety of industries. JD is an ASQ Fellow, CMQ/OE, CQE, CSSBB and a ASQ Certified Trainer for a variety of Quality Tools.

She is an MBB and has held various MBNQA Assessor roles.

She was an IRCA QSA for over 10 years. JD holds a BSE from Oakland University in MI and an MSA from Central Michigan University. JD is a Past-Chair of the ASQ QMD and supports several ASQ divisions in a variety of capacities.

## Upcoming Presenters and Topics



### Monday Jan. 9 - Scott Sterbenz

Scott is a Six Sigma Master Black Belt at Ford Motor Company in Dearborn, Michigan. Scott solves customer satisfaction and quality issues on Ford and Lincoln vehicles using the DMAIC and DFSS tool-sets. Scott holds both a bachelor's and master's degree in Mechanical Engineering from Wayne State University in Detroit. The title of Scott's presentation is “Practical Application: Chi-Square Goodness of Fit Test”.



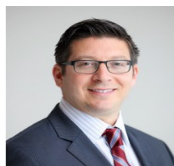
### Monday Feb. 6 - Mark Morris

Mark A. Morris has more than 30 years experience in tooling and manufacturing as a skilled machinist, toolmaker, college instructor, technical writer, and quality professional in roles from Quality Engineer to Director of Continuous Improvement. His expertise lies in quality engineering, dimensional issues, reliability, maintainability, and quality systems. Mark will be presenting "The Significance of Operationally Definite Meaning".



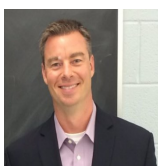
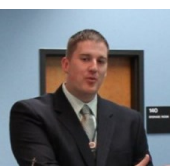
### Monday Mar. 6 - Milind Vale

Milind Vale is Technical Director at Shainin LLC. He helps clients improve their bottom line by improving product performance and reliability. He is responsible for helping clients to find hidden causes to fix their technical problems. He has worked with various clients including General Motors, Delphi, Chrysler, Bosch, GKN, Stanadyne, GE, WEBTEC, American Axle, Timken, Visteon, Air Bus, Lockheed Martin, Daimler, Pratt & Whitney and others. Milind will present “an overview of Shainin (RedX) methodology to find the root cause for Manufacturing/Engineering problems.



### Monday Apr 3. - Dr. Ken Snyder

Kenneth V. Snyder, MD, PhD, is vice president of physician quality at Kaleida Health. In this role, Dr. Snyder leads physician quality and patient safety for the entire organization as well as ensure continuous quality of care, patient satisfaction and compliance with various accrediting organizations and regulatory bodies. In addition, he also leads the development and implementation of quality/safety programs, policies, practices and protocols; and Kaleida Health Quality Improvement and Patient Safety Plans.



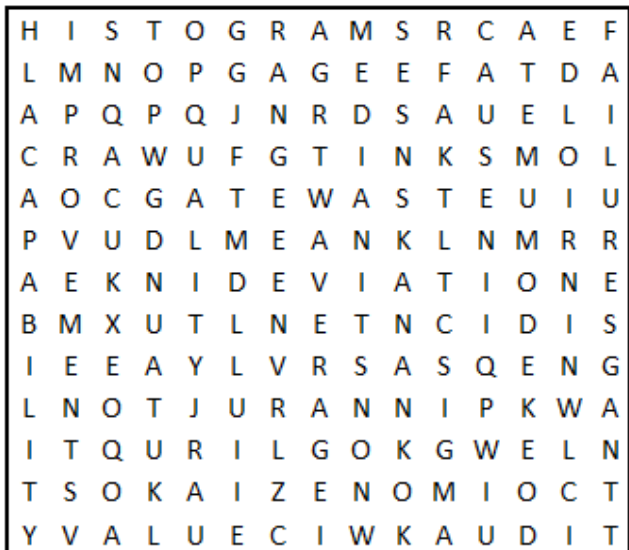
### Monday May 8. - Brad Brown, Captain Planning Division Grand Rapids Fire Department / Rob Pease, Continuous Improvement Manager Tyson Foods

Brad is a career firefighter with over 20 years of experience. Rob has been involved in fire protection since 1993 and entered the Grand Rapids Fire Department in 2003. They will present “Practical Application of QI in a Fire Dept.”



The 2017 Leadership Committee is still in search of volunteers. If you are interested in volunteering, please contact our Chair, Dr. Michael Hagan at [chair@asq1010.org](mailto:chair@asq1010.org) or let one of our member leaders know. This opportunity will allow you to serve in a greater capacity and share your expertise within and outside the Ann Arbor Section.

### A Little Fun for Some “Quality” Time



- |            |             |         |
|------------|-------------|---------|
| APQP       | GAGE        | MEDIAN  |
| ASQ        | GANTT       | METRIC  |
| AUDIT      | HISTOGRAM   | MODE    |
| AVERAGE    | IMPROVEMENT | QUALITY |
| CAPABILITY | INPUT       | RANGE   |
| CAUSE      | INSPECT     | SIGMA   |
| COUNT      | JURAN       | TAKT    |
| DEVIATION  | KAIZEN      | VALUE   |
| FAILURE    | MEAN        | WASTE   |
|            | MEASURE     |         |

### ASQ moves to Computer Based Testing

ASQ moved to computer-based testing last year in 2016. Candidates will take ASQ certification exams at a Prometric testing facility where the test will be delivered via computer in a Prometric proctored, secure environment..

**Benefits:**

- An increase in annual exam administrations from **two to six**
- The availability of days in which to take the exams, increasing from **four per year to 102**
- The convenience of retesting, reducing time from **6 months to 2 months**
- An increased number of testing locations, from **350 to 8,000**
- And faster test results, from **10 days to 0-4 days**

More information can be found at the [asq.org](https://asq.org) website  
<https://asq.org/cbt>



**Pencils Down!**



#### Key Dates in 2017

- February 15 2017—Section Annual Financial Audit Reports Due (Section Treasurer and Audit Committee Chair)
- April 30, 2017—Section Quarterly Financial Report for 1st Qtr—March (Section Treasurer)
- May 1, 2017—ASQ World Quality Conference in North Carolina
- July 31, 2017—Section Quarterly Financial Report for 2nd Qtr—June (Section Treasurer)
- August 1, 2017—Section call for officer nominations begins for 2018 (Section Nominating Committee Chair)
- October 31, 2017—Section Quarterly Financial Report for 3rd Qtr—September (Section Treasurer)
- November 1, 2017—Section Officer and Committee lists due (Section Secretary)
- December 15, 2017—Final Business Plans and Budgets due for 2018 (Chair and Treasurer)

A New Look to the [ASQ.ORG](http://ASQ.ORG) web site



Have you checked out the new [ASQ.ORG](http://ASQ.ORG) web site lately?

If you have, you will notice the new look to the [ASQ.org](http://ASQ.org) website. It's now even easier to find all the information that you need. And the best part is that ASQ has put some help videos online to help you navigate around the new site.

Just go to <https://asq.org/about-asq/explore-asq-org> to find out

- How do I log in?
- How do I access the Member Leader Community of Practice ?
- How do I navigate throughout the site?
- How do I access the search bar?

It's all there just waiting for you to explore. And if you don't see what you are looking for, help is just a click away when you select the "Contact Us" link at the top of the ASQ homepage.

To our members:  
Thank-you and we wish you a Happy and Prosperous Year!