



A Message From the Chair



Welcome to the 2017- 2018 program year for ASQ Section 1010, Ann Arbor

We start our program year with a joint meeting with the Greater Detroit Section 1000 and the Automotive Division, in September. We will continue to have our monthly meetings and guest speakers on the first Monday of each month. The meetings are at no cost, with light refreshments served

at 5:30 pm and the program starts at 6:00 pm. The meetings provide great education and a nice networking opportunity. We have a great line up of speakers from a variety of areas so we hope to have a little something for everyone. The schedule is posted on the website and in the newsletter.

We will introduce some enhancements this program year with a possible symposium and plant tour to explore additional programs from the surrounding Ann Arbor area and ASQ headquarters.

We plan to introduce an incentive program for our members as a way to say thank you for your participation and continued years of service to the Ann Arbor Section and community.

Gift of Life Michigan is pleased to continue to offer our large conference center for the Section meetings at no cost. In return we ask for your participation on the Section leadership team. We have openings for members-at-large, as well as, an opening for Publicity Chair.

I would like to acknowledge and thank the great group of leaders who support our Section and serve as a resource for our members and the community at large. Thank you for your participation and support!

I am looking forward to an exciting year with ASQ Section, Ann Arbor.

Thank you,
Dr. Michael Hagen, MHSA, CMQ, CQA
Chair, ASQ Section , Ann Arbor

ASQ is the world’s leading membership organization devoted to quality. Section 1010 is the chapter in Ann Arbor, MI. Meetings are open to the public and are generally held the first Monday of each month from October to May. There is a joint meeting with the Greater Detroit Section 1000 and the Automotive Division each September.

You do not need to be a member of ASQ or the section to attend our meetings or complete one of the many ASQ certifications. However there are many benefits with joining an ASQ section and they can be found at the asq.org website.

Meeting Location: Gift of Life Michigan 3861 Research Drive Ann Arbor, MI 48108	Meeting Times: 5:30PM - Networking/Refreshments 6:00PM—Speaker Presentation 7:00PM - Section Leadership Meeting (open to all members)
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2017 Officers and Committee Chairs

OFFICERS:

- Chair:** Dr. Michael Hagen — chair@asq1010.org
- Vice-Chair:** Kelvin Elvidge — chair-elect@asq1010.org
- Secretary:** Mohamed Mokeddem — secretary@asq1010.org
- Treasurer:** Melinda DeCoste — treasurer@asq1010.org

COMMITTEE CHAIRS:

- Arrangements:** Wanda Colon — arrangements@asq1010.org
- Education:** Monica Kleszcz — education@asq1010.org
- Auditing:** Don Lynch — auditing@asq1010.org
- Certification:** Yvette Yee — certification@asq1010.org
- Membership:** Jasvir Pannu — membership@asq1010.org
- Nominating:** Monica Kleszcz — nominating@asq1010.org
- Examining:** Don Lynch — examining@asq1010.org
- Placement:** Blake Peterson — careers@asq1010.org
- Program:** Don Wright — programs@asq1010.org
- Publicity:** TBD — publicity@asq1010.org
- Recertification:** Eric Zink — recertification@asq1010.org
- Science Fair:** Kevin Gilson — sciencefair@asq1010.org
- Voice of Customer:** Dave Beaudrie — voc@asq1010.org

Upcoming Presenters and Topics



Thursday, September 21, 2017 – Bennie Fowler: **The Quality Journey of Ford**

With more than 30 years' experience in the automotive industry, Bennie Fowler has held key positions in the heart of Ford Motor Company's business operations including Vice President, Advanced Manufacturing Engineering, and Chief Operating Office of Jaguar Land Rover, Executive Director, North American Product Development and Director, North American Manufacturing Operations. In his current role, Mr. Fowler has responsibility for driving quality processes and discipline throughout the design and production of Ford vehicles; he directly influences the quality



Monday October 2, 2017 – Jake Frimenko: **The Psychology of Continuous Improvement**

Jake is a Distinguished Technical Fellow – Statistical Methods and Associate Director – Six Sigma at Visteon Corp in Van Buren Twp. He also has worked in the aerospace, medical device, health care and material processing industries. He is an Adjunct Professor at several Michigan universities and has taught basic and advanced statistics classes at both the undergraduate and graduate levels. Besides holding a full portfolio of professional and academic credentials, Dr. Frimenko will tell you that one of his proudest achievements is working in the public school teaching Design of Experiments to third grade students.



The Global Voice of Quality™

Monday November 6, 2017 – **ASQ Section 1010 Member Symposium**

The symposium will present the benefits of your ASQ Membership. The symposium will cover topics such as the Section's website, recertification process, the new computer based testing, and much, much more. Your ASQ membership has a lot to offer, and this will be your opportunity to learn more about how to get the most value out of your membership.



Monday December 4, 2017 – James McLeish: **Reliability Physics and Product Integrity**

James McLeish, a consultant and the office manager for the Michigan office of DfR Solutions, a laboratory services, Failure Analysis, Engineering Consulting & CAE Software Development firm with offices in Maryland, Michigan, Washington, Minnesota California & Texas. Developers of the Sherlock ADA CAE App - the world's first commercially available software for performing Physics of Failure Durability Simulations and Reliability Assessments of Electronic Equipment. Mr. McLeish will speak on DfR's multi-discipline approach based on the emerging science of Reliability Physics.



Monday January 8, 2018 – Denis Devos: **ISO 9001:2015 Risk Based Thinking**

Denis Devos is a Fellow of the American Society of Quality, and is a recognized expert in the interpretation and implementation of ISO 9001, ISO/TS 16949, ISO 14001. He has been working in Quality Assurance throughout his career. Denis is a sought-after lecturer and trainer and is a regular contributor to ASQ conferences in Canada and the United States. Practice areas include QMS and EMS training and support, Lean Manufacturing training and support, internal audit and "core tools" training. Training in customer-specific requirements and methods, on-site support for APQP/launch management, materials management (MMOG), supply chain management and problem solving. Internal Audits can be outsourced to our professionals to ensure a more efficient and effective result.



Monday February 5, 2018 – John Casey: **Success Every Time**

John Casey is Senior Director of Supply Chain Performance Improvement at Honeywell Aerospace. He is responsible for driving global supplier quality and supplier delivery improvements for the Honeywell Supply Chain. He has improved quality 25% per year and delivered 30% quality improvements over the last four years.




Monday March 5, 2018 – Matthew Chynoweth: Gordie Howe Bridge Quality Control

Matthew Chynoweth is Deputy Region Engineer at the Michigan Department of Transportation (MDOT). He is responsible for statewide bridge construction, maintenance, inspection, structural fabrication, and structure technical investigations.


Monday April 2, 2018 – James Karl: Modeling Repairable Systems

Bio coming soon



PHOTO UNAVAILABLE

Monday May 7, 2018 – Karen Meldrum Beaver: Ten Common Statistical Errors

Karen Meldrum Beaver: From 2007-2017 I was a full-time Minitab trainer. Last year I founded a statistical services firm, Data Analysis & Training Authority. Prior to full-time employment with Minitab, I worked as a consultant for them, Ford & Chrysler through my first venture, KM Optimal, from 1997-2007. And prior to that I was a statistician with Ford Motor Company.



The 2017-18 Leadership Team is still in search of volunteers. If you are interested in volunteering, please contact our Chair, Dr. Michael Hagan chair@asq1010.org or let one of our Section leaders know.

This opportunity will allow you to serve in a greater capacity and share your expertise within and outside the Ann Arbor Section.

Key Dates

Sep 30, 2017	3 rd QTR Ends	Section Chair/Treasurer
Oct 1, 2017	Section Election begin (if needed, recommended)	Nominating Chair
Oct 31, 2017	Appointment of Incoming Committee Chairs (if needed)	Section Chair w/SLC approval
Oct 31, 2017	Section Quarterly Financial Report – 3 rd Qtr. – September	Section Treasurer
Nov 1, 2017	Preliminary Business Plans/Budgets Due	Section Chair/Secretary
Nov 1, 2017	Section Officer/Committee Lists Due	Sect Secretary
Nov 30, 2017	Member Unit Award Proposal Submissions due to Awards Board for Feb BoD agenda	Awards Chair
Dec 2, 2017	Member Leader Training – Gift of Life Michigan	Section Chair/Arrangements Chair
Dec 15, 2017	Final Business Plans and Budgets due for 2018	Chair and Treasurer
Dec 15, 2017	PAR Innovation Award Application Due	Section Chair
Dec 31, 2017	Section Officer and Committee terms end (1 year or 2 year); required positions must have been filled at this time and eligible	Sections - All
Dec 31, 2017	4 th Quarter ENDS	Section Chair/Treasurer

On the "Lighter" side of Quality

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ANSI
 ASQ
 ASSURANCE
 AUDITOR
 CONFORMANCE
 CONTROL
 CQE
 DEFECTS
 DEMING
 FISHBONE
 FLOWCHART
 HISTOGRAM
 INSPECTION
 ISO
 JIT
 JURAN
 LEADERSHIP
 LEAN
 MATRIX
 PARETO
 PDCA
 PERFORMANCE
 PROCESS
 QC
 QUALITY
 REGULATION
 SAMPLING
 SIGMA
 STRATEGIC
 SUPPLIER
 SWOT
 SYSTEM
 TAGUCHI
 TEAMWORK
 TRAINING

