

# 2012-2013 Local Meetings



ASQ Section 1010

Thanks to the section members who provided input in developing the 2012-2013 Program. And special thanks to the speakers for accepting invitations to speak at Section 1010 and share their knowledge and expertise with our members and guests. For more information on the speakers and their topics, go to [www.asq1010.org](http://www.asq1010.org).

You don't need to belong to ASQ to attend any of our meetings. Meetings are open to students, faculty, and anyone whose work involves Quality, or who is interested in learning more about Quality processes.

Section 1010 meets usually the first Monday of each month October through May at Cleary University Ann Arbor, 3601 Plymouth Road, 5:30-7:30p.m. The presentation begins at 6:00p.m., with refreshments and socializing starting at 5:30p.m.

The September meeting is held jointly with the ASQ Automotive Division and ASQ Greater Detroit Section 1000 at Wayne State University Oakland Center on September 20.

I look forward to meeting you.

Dr. Jay Zhou  
Program Chair  
[meetings@asq1010.org](mailto:meetings@asq1010.org)

## September 20

Dr. William A. Conway

Becoming a Process-Focused Organization and Creating a Culture of Improvement

## October 1

Dr. Cindy P. Veenstra

Building Industry's Future through Quality in STEM Education: Lessons Learned

## November 5

Scott Sterbenz

Quality in Bowling

## December 3

Jennifer Schneider

Risk Management

## January 7

Mark Morris

Lessons from the Masters

## February 4

Mohammad Hijawi

Design for Reliability and Design for Six Sigma Integration in Product Development

## March 4

Don Wright

Application of Mizenboushi (GD3) Method of Problem Prevention to Vehicle, Component and Subsystem Validation

## April 9

Dr. Sam Hamade

Technical Training: Ford's College of Engineering: Overview and Challenges

## May 13

Professor Efstratios Nikolaidis

Reliability Design and Analysis Using Monte Carlo Simulation

[www.asq1010.org](http://www.asq1010.org)

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ASQ Section 1010



## ASQ Section 1010

ASQ is the world's leading membership organization devoted to quality. Section 1010 is the chapter centered in Ann Arbor. You don't need to be a member of ASQ or the section to participate in meetings, certification exams, or educational programs, but membership does provide added benefits. Most events are scheduled between September and May, though the leadership team works throughout the year, and volunteers and suggestions are always welcome. This year we are expanding networking and providing more professional development opportunities.

All of the currently scheduled events are at the Ann Arbor campus of Cleary University. The campus is at 3601 Plymouth Road, on the north side just west of US-23. Cleary University provides the space without charge to support ASQ Section 1010's mission.

The ASQ Section 1010 leadership team is pleased to announce that the section has again achieved the Total Quality Award and the QMP Silver Excellence Award for the 2010-2011 Section Management Process. Helping to Make Good Great®.

For more information about the section or any of the scheduled events, go to [www.asq1010.org](http://www.asq1010.org).

# ASQ Section 1010

## ASQ Ann Arbor Section 1010 Chair's Message

Dear Colleagues and Friends:

It is an honor to serve you as Chair of the Ann Arbor section. I am excited to take on this responsibility and plan to do my best to provide the level of leadership that you have come to expect.

As we enter into the new fiscal year 2012-2013, we have some challenges ahead of us. Our main focus remains growing membership and retaining members. As a way to increase value to our members we will be offering a series of webinars that are geared toward professional development. We will also launch a newly redesigned website to serve your needs better. Stay tuned and check the website frequently for updates. In addition, your suggestions are always welcome.

We kick off the year on September 20 at our Fall General Member Meeting. We are holding this meeting jointly with Greater Detroit Section 1000 and ASQ Automotive Division. More detailed information can be found at: <http://asqdetroit.org/documents/2012-09-20GenMemberMeeting.pdf>.

Dr. Jay Zhou, our Programs Chair, has once again created a wonderful schedule of speakers for the October 2012 through May 2013 meetings. With a few exceptions, these meetings will be held on the first Monday of the month at Cleary University, Ann Arbor Campus from 5:30-7:30 p.m. As always, there is no charge for attendance and everyone is welcome. Please check the website under the events section for more detailed information. These meetings are a great way to network while enjoying light refreshments so I encourage your active participation throughout the year.

John Richmond, Education Chair, is planning to offer a series of refresher courses to support various ASQ Certification Examinations, as well as other educational programs. Detailed information will appear on the website, under the education section.

Your Elected Officers for this year are:

Section Chair: David Beaudrie

Chair Elect: Monica Moses-Kleszcz

Treasurer: Joan Rayford

Secretary: Tom Strong

A complete list of Officers and Executive Committee Members will be posted on our website.

Once again, I will have a great group of leaders to work with who will serve as a resource for our members and the community. Thank you for your participation and continued support.

Best Regards,

David Beaudrie, CQE, CSSBB

Chair, ASQ Ann Arbor Section 1010

Email: [chair@asq1010.org](mailto:chair@asq1010.org)

## 2012-2013 Certification Exams

ASQ1010 offers certification exams four Saturdays a year at the Cleary University Ann Arbor campus, 3601 Plymouth Road near US-23. All exams begin at 8:00 a.m.

Download application form from [www.asq.org/certification](http://www.asq.org/certification) and mail to one of the addresses on the page. Exam fees are listed on [www.asq.org/certification/fees](http://www.asq.org/certification/fees). A late application fee of \$50 is charged to register after the application deadline.

Please direct any inquiries to Melinda DeCoste, ASQ Section 1010 Chief Proctor, [certification@asq1010.org](mailto:certification@asq1010.org).

### October 6, 2012 Exams

Biomedical Auditor – CBA  
HACCP Auditor – CHA  
Manager of Quality/Organizational Excellence – CMQ/OE  
Master Black Belt – CMBB\*  
Quality Inspector – CQI  
Quality Technician – CQT  
Reliability Engineer – CRE  
Six Sigma Black Belt – CSSBB

### December 1, 2012 Exams

Calibration Technician – CCT  
Pharmaceutical GMP Professional – PGP  
Quality Auditor – CQA  
Quality Engineer – CQE  
Quality Improvement Associate – CQIA  
Quality Process Analyst – CQPA  
Six Sigma Green Belt – CSSGB  
Software Quality Engineer – CSQE

### March 2, 2013 Exams

Biomedical Auditor – CBA  
HACCP Auditor – CHA  
Manager of Quality/Organizational Excellence – CMQ/OE  
Master Black Belt – CMBB\*  
Quality Inspector – CQI  
Quality Technician – CQT  
Reliability Engineer – CRE  
Six Sigma Black Belt – CSSBB

### June 1, 2013 Exams

Calibration Technician – CCT  
Pharmaceutical GMP Professional – PGP  
Quality Auditor – CQA  
Quality Engineer – CQE  
Quality Improvement Associate – CQIA  
Quality Process Analyst – CQPA  
Six Sigma Green Belt – CSSGB  
Software Quality Engineer – CSQE

\* Portfolio deadline before application deadline; check [www.asq.org/certification](http://www.asq.org/certification).

Exam Date	Application Deadline	Late Application Deadline
6-October-12	17-August-12	22-August-12
1-December-12	12-October-12	17-October-12
2-March-13	11-January-13	16-January-13
1-June-13	12-April-13	17-April-13

## 2012-2013 Education Strategy

ASQ Section 1010 offers reviews to support certification exams, workshops in quality tools and methods, and discussion groups for continuing education. All sessions are held at the Cleary University Ann Arbor campus, 3601 Plymouth Road near US-23, and include course materials. This year we welcome our sixth annual Read and React Course, which provides the opportunity to explore a quality classic in detail, and the third year of Saturday sessions. The charge for each exam review for certification is \$400; for Read and React is \$200; for each Saturday session TBD.

Please direct any inquiries to John Richmond, ASQ Section 1010 Education Chair, [education@asq101.org](mailto:education@asq101.org).

### Review for Exam Held December 1, 2012

#### Certified Quality Engineer (CQE) Review

Course Dates: 10 Thursday evenings, 6:00 to 9:00 p.m., beginning September 20, 2012.

Cost: \$400 includes 10 sessions and course notes. (Saturday sessions may be added)

Instructor: Mark Morris

### Review for Exams Held March 2, 2013

#### Certified Six Sigma Black Belt (CSSBB) Review

Course Dates: 12 Wednesday evenings, 6:00 to 9:00 p.m., beginning October 17, 2012.

Cost: \$400 includes 12 sessions and course notes

Instructor: TBD

### Sixth Annual Read and React

#### The 7 Habits of Highly Effective People (1989) by Stephen Covey

Course Dates: 5 Thursday evenings, beginning March 21, 2013.

Cost: \$200 includes 5 sessions, a copy of the text, and course notes.

Instructor: Mark Morris

### Saturday Sessions

#### Hoshin Planning

Course Date: TBD

Cost: TBD

Instructor: TBD

Course times and dates are subject to change. Visit [www.ASQ1010.org](http://www.ASQ1010.org) for most up to date information. Other courses may be offered as need dictates.



### 2010-2011 Quality Management Process

ASQ sections and divisions complete the Quality Management Process (QMP) annually. This model assists in the planning and implementation of services and programs to meet members' needs. ASQ Section 1010 was honored again at the QMP Awards Ceremony at the World Conference, receiving the QMP Total Quality and QMP Silver Excellence awards for the 2010-2011 membership year.